

DIRECTIONS FOR ISSUING A “BOIL ORDER LIFTED” NOTICE

Pursuant to Env-Ws 325.11, a boil order may be lifted by the owner of a water system only when permission to do so has been received from the Department of Environmental Services (DES). Env-Ws 325.11 requires the owner of a public water system to provide public notice once the boil order has been lifted.

Public water systems must provide notice in a form and manner reasonably calculated to reach all persons served. Thus, water systems must use, at a minimum, one or more of the following forms of delivery:

1. Immediately furnish a copy of the notice to the radio and television stations that broadcast to the area served by the public water system;
2. Posting the notice in conspicuous locations throughout the area served by the water system. Posted notices should remain in place for at least 7 days;
3. Door-to-door hand delivery of the notice; or
4. Publication of the notice for 3 consecutive days in a daily newspaper of general circulation that serves the area of the water system

Submitting Proof of Public Notice to DES:

Within **10 days** after issuing the “Boil Order Lifted” notice, the owner of the water system shall provide proof of public notice to DES. Proof of public notice shall consist of a copy of the “Boil Order Lifted” notice that was distributed or posted, or each of the 3 full pages of newspaper articles, **and** the following completed certification:

CERTIFICATION

I hereby affirm that the “Boil Order Lifted” notice has been provided to consumers in accordance with the delivery, content, and deadline requirements in NH Admin. Rule Env-Ws 351, as outlined above.

First Delivery Method Used: _____ Date: _____

Second Delivery Method Used (IF needed) _____ Date: _____

Signature of Water System Owner

Water System Name

Date

Proof of public notice may be faxed to (603) 271-3490 OR mailed to:

Bacteria Monitoring Section
Department of Environmental Services
Water Supply Engineering Bureau
29 Hazen Drive, PO Box 95
Concord, NH 03302-0095

BOIL ORDER LIFTED

Customers of _____ were notified on _____
(name of water system) (date)

of the presence of fecal coliform or *E. coli* bacteria found in drinking water and were advised to boil their drinking water or use bottled water. We are pleased to report that the problem has been corrected and that it is no longer necessary to boil or use bottled water. We apologize for any inconvenience and thank you for your patience.

(optional - add further details)

For more information, please contact _____ of _____
(name of contact) (name of system or company)

at _____ or _____
(telephone number) (address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

EPA #: _____ Date distributed: _____